

Health & Wellbeing:

Croydon's Civil Society Response



croydon **voluntary** action
celebrating 100 years

1st March 2011
Report

"I didn't know about all the wonderful work that has been happening in Croydon....its an eye opener"

Dr. Angnelo Fernandes, GP lead Croydon Healthcare Consortia

Summary

Croydon Voluntary Action (CVA) with Croydon Local Involvement Network (LINK), Faiths Together in Croydon (FTiC), Croydon Older People's Network (OPeN) and Croydon Children, Young People and Families Network (CYP&FN) jointly hosted a half day event exploring 'Health and Wellbeing: Croydon's Civil Society Response' with support from the Healthy Croydon Partnership Unit.

The event on 1st March 2011 opened a dialogue with key local decision-makers and examined the role of civil society organisations and activists following proposed changes in health and wellbeing policy through Liberating the NHS; A Vision for Adult Social Care, Healthy Lives, Healthy People; the proposed Health Bill and in advance of the proposed Care and Health White Paper.

CVA was motivated to organise this event by messages from local networks revealing that:

- Changes in health and social care are vague, top down with little clarity on how communities and voluntary groups can play a part
- GP's are disengaged from community activities and do not understand the VCS
- Institutional medicalisation is not conducive to a person centred approach to health care
- It is perceived that the proposed changes are a consequence of cuts and may affect quality of services
- VCS organisations have much to offer to this changing agenda but cannot find a way to play a part

Our mission was to connect communities and the voluntary sector with strategic and commissioning bodies to influence the changing health landscape and to start meaningful, sustainable relationships leading to better health and wellbeing.

The event used a range of methods including: networking, participatory activities, group work, online involvement, showcasing and information sharing to meet the following outcomes:

- i. Increase understanding of the current health and wellbeing landscape
- ii. Improve relationships between local voluntary organisations and community groups and GP consortia, public health and local authority partners
- iii. Improve understanding of the value and the contribution of the voluntary and community sector to health and wellbeing improvement
- iv. More voluntary and community sector involvement in developing the new Health and Wellbeing Boards, JSNA, GP consortia and other partnerships
- v. Greater participation from voluntary and community sector in influencing health and well being policy nationally (green and white papers) and locally (health & wellbeing boards & cabinet)
- vi. Enhanced capacity to deliver commissioned services based on identified need

The findings from this event recommend the following action:

For the Shadow Health and Wellbeing Board

- Take the opportunity to put a "pause" on development of the Shadow HWBB to reflect and ensure appropriate representation meets the needs of Croydon people;
- Ensure the HWBB is visible to the public, encourages input from grassroots, accounts for equalities and has regular and planned involvement of civil society;
- Create regular (at least twice a year) open space public events;
- Develop a robust communications and engagement strategy that has a range of mediums such as newsletters, online tools, social media (www.talk2croydon) as well as face-to-face opportunities;
- Use a wider forum to elect civil society representatives whilst ensuring they have deputies and relevant support.

For GP Commissioners

- Develop methods to engage civil society in commissioning and scale up capacity to sustain participation;
- Use existing expertise and structures in civil society to build relationships and to retain expertise;
- Develop regular and planned communication routes to civil society groups to engage people in decisions and to publicise opportunities for delivery of services.

For Joint Strategic Needs Assessment Board/Steering Group

- Use a range of methodologies to reach and involve people including JSNA road-shows;
- Encourage continuous involvement across communities by raising the profile of the JSNA and working more directly with communities of interest and expertise.

For Civil Society Organisations

- Infrastructure bodies like CVA, BME Forum and Asian Resource Centre to play a role in bridging gaps, providing information and advocacy for civil society organisations and networks;
- Improve knowledge of changes to policy and practice and take opportunities to influence local and national decisions;
- Use our expertise and local knowledge to strengthen the local structures and delivery by adding to the JSNA and local strategies.

For Everyone

- Consider the 'ethical' issues surrounding health and care and find ways to respect and support spiritual as well as physical wellbeing.
- Open more channels for dialogue across sectors
- Showcase good practice together

Acknowledgments

Croydon Voluntary Action would like to sincerely thank Cllr Margaret Mead, Cabinet Lead for Health and Adult Social Care; Dr. Peter Brambleby, Director Public Health NHS Croydon; Steve Morton, Head of Health and Well Being Croydon Council; Dr. Angnelo Fernandes, Clinical lead Croydon Healthcare Consortia; Hilary Fife, Chaplaincy, Croydon University Hospital; Karen Stott, Chief Executive, Off the Record; Jill Everleigh, Parish Nurse, Christ Church West Croydon and Jess Sumner, Chief Executive, Croydon Citizens Advice Bureau Service for their contribution to the event. Thanks to the voluntary organisations who provided their expertise on the day especially stall holders at the market place; members of community networks including Croydon LINK, Older Peoples Network, Faiths Together in Croydon, Children Young People and Families Network; Croydon Health Champions: Geraldine O' Shea, Dayo Adenowo, Umiila Patel; CVA volunteers: Sudipta Chakravorty, Ruth Guanaio- and Croydon's residents whose continued enthusiasm to improve community wellbeing has been encouraging for us all.

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1. Introduction

This report will present the findings from a half day event, attended by 100+ people, held on 1st March 2011 at Croydon Voluntary Action's Resource Centre. The event hosted by Croydon Voluntary Action with Croydon Local Involvement Network (LINK), Faiths Together in Croydon (FTiC), Croydon Older People's Network (OPeN) and Croydon Children, Young People and Families Network (CYP&FN) created a platform to open positive dialogue with key health and wellbeing leads and professionals. The event had VCS leadership but demonstrated strong buy-in from the key partners locally including a local GP Consortium, Croydon Public Health, Croydon Council and NHS Croydon.

This report will be submitted to Croydon's Shadow Health and Wellbeing Board; Croydon's Congress; Croydon's Health, Social Care and Housing Scrutiny Sub-Committee; and Croydon Social Care and Health Liaison Forum.

Our mission was to connect communities and the voluntary sector with strategic and commissioning bodies to influence the changing health landscape to start meaningful, sustainable relationships leading to better health and wellbeing.

The event used a range of methods including: networking, participatory activities, group work, online involvement, showcasing and information sharing. We created a VCS 'market place' to enable local organisations to make the most of this opportunity to showcase their work. Importantly there were presentations and involvement sessions on the three key areas of policy development currently on the agenda: Health and Wellbeing Board, Joint Strategic Needs Assessment (JSNA) and GP Commissioning. Crucially the event was led by and included key note speakers from Croydon's Voluntary and Community Sector and Chaired by the Chief Exec of Croydon Voluntary Action. The agenda was balanced so that different audiences could benefit equally and with a special theme of 'Faith Matters in Health and Wellbeing' added to bring the unrecognised expert skills of faith based services to the fore.

The event aimed to meet the following outcomes:

- i. Increase understanding of the current health and wellbeing landscape
- ii. Improve relationships between local voluntary organisations and community groups and GP consortia, public health and local authority partners
- iii. Improve understanding of the value and the contribution of the voluntary and community sector to health and wellbeing improvement
- iv. More voluntary and community sector involvement in developing the new Health and Wellbeing Boards, JSNA, GP consortia and other partnerships
- v. Greater participation from voluntary and community sector in influencing health and well being policy nationally (green and white papers) and locally (health & wellbeing boards & cabinet)
- vi. Enhanced capacity to deliver commissioned services based on identified need

This report provides a summarised version of the event. All presentations are available online at: (<http://www.talk2croydon.co.uk/HealthandWellBeing>). The full attendance list and agenda are attached to this report.

2. The New Health & Care Policy Landscape: A Civil Society Response

Two local speakers Jess Sumner, Croydon Citizen Advice Bureau Service, and Karen Stott, Off the Record, made their response speaking for the voluntary and community sector representing a local medium sized advice service affiliated to National Association of CAB (Jess) and a smaller local organisation serving young people (Karen).

Jess saw her role as providing access to people who may not be involved with or respond to mainstream providers of healthcare services and stressed the importance of engagement with the various developments through informed opinion, discussions with and within the sector. She reiterated the danger faced by the sector in the current funding environment, the tempting shift to focus purely on core activities and scale down partnership working, to see other groups as a threat to funding rather than look for opportunities to work together.

Jess urged those present to engage with and contribute to the national and local health and care changes as they occur pointing to the key strengths of the voluntary sector. She noted we are flexibly; able to respond quickly to change; and effective at collaborative working with members and stakeholders whilst also reaching the diverse communities in our borough.

“We deliver to a wide range of individuals and families across Croydon. There is huge potential for our clients to feed into the developments in Health & Wellbeing.” Jess Sumner, CEO Croydon Citizens Advice Bureau Service

Karen identified challenges affecting the VCS sector including:

- financial and human resources;
- slipping timescales and changing goalposts from commissioners;
- the rapidity of changing relationships and expectations;
- strengths and challenges of diversification in Croydon; and
- increased demands for services despite funding retraction.

Karen stressed that the civil society vision for public health followed a “5R’s” principle: Reach out and across; Representative; Resourced; Rigorous and Resilient. She pointed out how VCS are able to cooperate and collaborate amongst members and external organisations; continually challenge our own complacency by asking questions such as: are we ‘fit for purpose’ in the new agenda?; are able to be proactive, not waiting to be asked (or cut); use our local knowledge and expertise to unleash innovative solutions; and most importantly, open to new ways of working without compromising quality.

Karen ended with some testimonies from users of their services:

“I didn’t realise that there were some things that I needed to say until I was given a voice.”

“It has helped me to see that the past doesn’t have to rule my future.”

3. Delivering a National Vision for Public Health Locally

Peter Brambleby, Director Public Health Croydon outlined what the changes in public health mean for the people of Croydon, beginning by laying out a historical perspective of Croydon's public health and reiterating that:

“Most of the improvement then and now required as much work on the social causes as on health care services”. Dr Peter Brambleby, Director Public Health Croydon

He noted that there was an optimistic view that changes in the future may lead to improved equity with the devolution of decision making to the local level. This would meet local needs with local solutions potentially bringing more local democratic accountability to the NHS.

He argued that health and wellbeing is more than the absence of disease, it is the ability for everyone in Croydon to fulfil their potential, make a contribution, and be resilient to life's challenges. He highlights changes and challenges to public health teams; GPs; social care practitioners; local authority and the public. The public will still have:

“Responsibility for their own health protection; self-care, and use of preventive services; cooperation in the therapeutic process; choice, feedback, engagement”.
Peter Brambleby, Director of Public Health Croydon

3.1 Accessing Community Knowledge for Health & Wellbeing

A short (30 minute) involvement exercise invited participants to hear about and contribute to the local Joint Strategic Needs Assessment (JSNA).

Workshop leads provided an overview outlining that the Local Government and Public Involvement in Health Act 2007 requires NHS primary care trusts and local authorities to produce a joint strategic needs assessment (JSNA) of the health and well-being of their local community, informing the priorities and targets set by the council and NHS and leading to agreed actions that will improve outcomes and reduce health inequalities. The Health and Social Care Bill currently before Parliament would give responsibility for producing the JSNA to GP consortia and the local authority with coordination through the health and wellbeing board. The JSNA will be a key source of information for selection of priority outcomes for health and social care and inform the development of a high level joint health and wellbeing strategy which will set out how those outcomes will be delivered.

3.2 Summary and key action points:

Those attending this session were unaware of and had not participated in Croydon's Joint Strategic Needs Assessment demonstrating limited involvement from VCS groups and local activists. Those represented were keen to be involved in any future JSNA process.

A participative exercise produced the following priority list for future JSNA research:

1. Mental health & wellbeing (15)
2. Living well in active years (15)
3. Social wellbeing (11)
4. Living well in later life (10)
5. Sexual health (9)
6. Special needs support (6)
7. Substance misuse safety (5)
8. Cancer wellness promotion (1)

Those present proposed these methodologies to reach and engage VCS and communities:

- Access users of services through voluntary organisations and statutory services
- Approach community groups
- Conduct surveys with residents and focus groups
- Conduct JSNA road shows
- Outreach on the street and visiting local community groups
- Communicate reasons for JSNA to the public

4. Croydon People at the Heart of Health Innovation

Civil Society is made up of groups and individuals. This part of the report focuses more on the individuals and how they are individually and collectively working to improve health and wellbeing.

The event showcased a range of projects organised to nurture activism and create opportunities for people to improve their own lives and the lives of their friends and families.

Croydon Health Champions is a community development programme facilitated by CVA to strengthen and grow the ideas of local people so they can tackle the health problems they see in their communities.

Croydon Health Champions spoke about how they came up with their inspiring ideas to improve health in their community. Urmilla described the important impacts of her Healthy Heart Event targeting UK Asian women. Geraldine produced an information leaflet targeted at people with learning difficulties providing information on diabetes; the causes and effects, treatments and healthy lifestyles. Geraldine's leaflet also includes a toolkit looking at how GP's can communicate issues more effectively. Dayo gave insight into his work with health professionals to increase awareness of communicating with visually impaired people. Since the Croydon Health Champions programme Dayo reported that he had managed to maintain a healthier weight himself and has since found employment.

Croydon Local Involvement Network (LINK) showcased their work to improve local health and social care services by involving local people in monitoring services and influencing Change. Croydon's Older People's Network (OPeN) provided an overview of its success in engaging over 50's in campaigning for positive change and affecting local delivery.

Voluntary and Community Sector and Social Enterprise workers and volunteers presented their knowledge and expertise through a market place and by contributing as speakers and in involvement exercises.

5. Faith Matters in Health and Wellbeing

Hilary Fife, Chaplaincy Croydon University Hospital, and Jill Eveleigh, Parish Nurse at Christ Church West Croydon, presented on where faith, health and wellbeing inter-relate, illustrating the richness of Croydon's civil society and the expertise within faith communities. Hilary is an active member of Faiths Together in Croydon, our local inter-faith network.

Hilary provided insight into the multi-faith Chaplaincy team based at our main Hospital and the work it does to cater to the emotional, practical and spiritual wellbeing of those receiving health services and their families. Chaplains help NHS Trusts fulfill their obligations to ensure that the privacy, dignity, religious and cultural beliefs of all their patients are respected. Their basic role is to be involved in the provision of holistic care – that is care which includes not only a person's physical health but also their social, emotional and spiritual health or well being.

Jill outlined Croydon's professional Parish Nurse Service. After completing training, Parish Nurses work alongside statutory provision, but are professionally recognised since they adhere to the Nursing and Midwifery Council (NMC) Code of Conduct; on the Professional Register; are accountable through both the NMC, the employing church, and Parish Nursing Ministries UK (PNMUK = regulatory body); have both clinical and spiritual supervision and a supporting group within the church.

Parish Nurses operate across all the denominations for people of all faith and none, but the biggest advantage is being able to pray with patients/clients and discuss faith issues. Each church which appoints a PN will have first ensured she was capable both professionally and spiritually to act for them both amongst the congregation and local community.

5.1 Faith Matters Involvement Group

A short (30 minute) involvement exercise invited participants to hear more about and contribute to thinking on how health, wellbeing providers and faith groups could better work together.

5.2 Summary and key action points:

Those present shared their knowledge of different faith based interventions and their application in health and social care. The group urged all partners to:

- Communicate with faith groups on health issues;
- Support groups, and link faith groups to health professionals and/or GP practices;
- Bring a faith perspective into professional service provision to break down barriers;
- Open up discussions on bringing the 'ethical' dimension into health and care.

6. Health & Wellbeing in Partnership: Are we Losing Community Voice?

Steve Morton, Head of Health and Wellbeing, Croydon Council provided the context for and explained the functions of Health and Wellbeing Boards (HWBB) as defined in the proposed the health and social care bill. He outlined plans for a Shadow HWBB in Croydon and how this fits with the review of Croydon's Local Strategic Partnership (LSP).

It is expected there will be statutory health and wellbeing boards in every upper-tier local authority from 1 April 2013 formed as council committees. Shadow boards are expected by 1 April 2012. A minimum membership of: one elected representative, GP consortia representatives, NHS commissioning board, director of public health, directors of adult and children's services, HealthWatch has been outlined with room for additional clinicians, service providers, voluntary and community sector groups etc. The HWBB is responsible for producing a strategy which must reflect the findings of the local Joint Strategic Needs Assessment. Commissioners will each be required to have regard to the Joint Strategic Needs Assessment and the joint health and wellbeing strategy when developing their own commissioning plans. The Health and Wellbeing Boards will have a duty to promote integrated working between health and social care commissioners, as well as promoting joint working with commissioners of services that impact on wider health determinants (for example, housing or education).

In Croydon a Shadow Health and Wellbeing Board is to be launched in April 2011. HWBB functions are:

- Producing the Joint strategic needs assessment;
- Developing the Health and wellbeing strategy;
- Coordination of commissioning plans;
- Tracking delivery of priority outcomes;
- Considering health impact of policy and strategy beyond health and social care and enabling local voice in the commissioning process.

6.1 Playing a Part in the Health & Wellbeing Board.

A short (30 minute) involvement exercise invited participants to hear more about the development of a Shadow Health and Wellbeing Board for Croydon.

6.2 Summary and key action points:

The group discussed the current places available to civil society members and the plans for wider engagement with the functions of the Board in mind. The Shadow HWBB has reserved five places for community and public – two to voluntary community sector and three resident community members one of these being for LINK/Health Watch.

Discussions revealed limited knowledge amongst those present and a general feeling that the process was moving too fast to ensure a representation model that is fit for Croydon. Focusing on developing a HWBB Engagement model, the following proposed action points were identified:

- Organise or use an existing wider forum that elects with a deputy who can shadow

- Utilise websites such as www.talk2croydon.co.uk asking specific questions
- Create open space public events twice a year on a specific subject
- Ensure that the layers of involvement take account of equalities
- Ensure Partnership Groups play a part of the layers of involvement
- Ensure Board operates in public
- Ensure input from public at lower levels – on the ground delivery and this is fed in
- Develop communications strategy that has a range of mediums e.g. newsletter
- Use existing structures through GP surgeries

7. Commissioning For Better Health

Angelo Fernandes, Croydon Healthcare Consortium (CHC), gave a background to Croydon's Pathfinder Consortium, setting out the vision, priorities and role for voluntary sector, faith organisations, and communities in improving health and well being. Dr Fernandes expressed his surprise at the number and diversity of VCS groups delivering in the borough and emphasised the need for engagement between civil society groups and GP's.

Dr Fernandes pointed out that the consortium was very new and still emerging as a commissioning body with 21 GP practices across Croydon (130,000 population). They have award winning diagnostics in the community and direct access to scans by GP's. They have National Pathfinder status and were about to launch a Shadow Board (April 2011). Their plan is to build on past successes, accelerate improvement for sustainability with innovation and to re-design NOT cut for better health and healthcare. Dr Fernandes sees civil society organisations and individuals as an integral part of the health and wellbeing agenda in Croydon.

"We seek...re-design NOT cuts for better Health and Healthcare" Dr. Angelo Fernandes, GP lead CHC

7.1 Getting Ready for Commissioning for Better Health

A short (30 minute) involvement exercise invited participants to hear more about and contribute to the development of GP Commissioning.

7.2 Summary and key action points:

Those present for this exercise raised some concerns about the development of policy at a national level and raised some specific concerns about care. The following themes were considered to be of importance to this group:

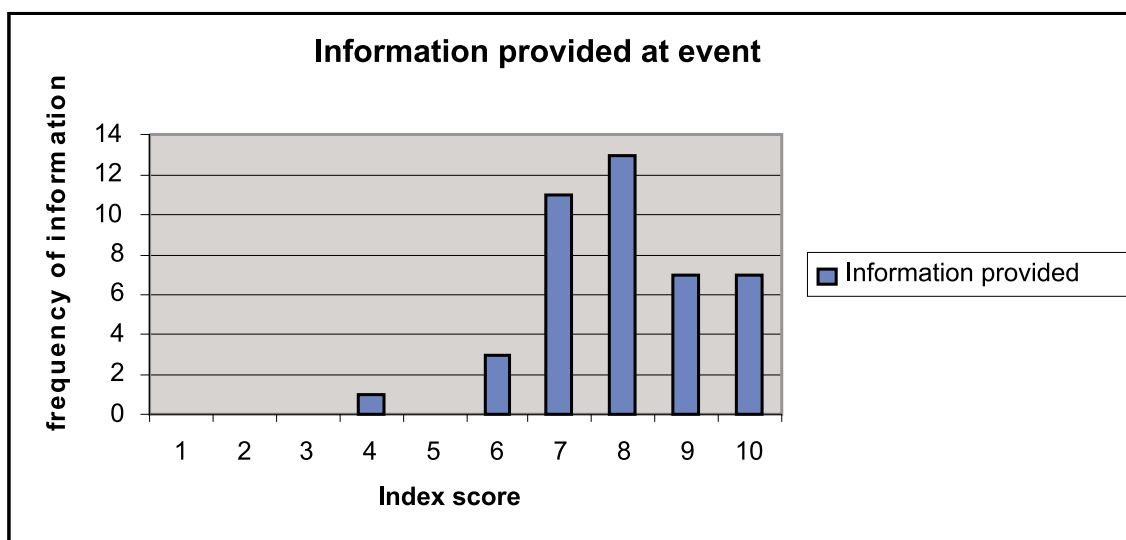
- GP Commissioners should develop ways to engage members of the public
- A holistic approach to care is required
- A centralised mechanism for involvement in commissioning should be developed
- Voluntary and Community Groups need information and opportunities to provide commissioned services
- The work of the Health and Wellbeing Board should be widely communicated

8. Croydon Council Needs a Strong Civil Society

Cllr Margaret Mead, Cabinet Lead for Health and Adult Social Care closed the event pointing to the difficult decisions faced by Croydon Council and its partners due to severe funding cuts over the last year. Cllr Mead reaffirmed the Council's commitment to a strong civil society and saw opportunities for more and better working across the sectors into the future.

9. Event Feedback

Evaluation was tracked against content, organisation, information provided during speaker presentations and the showcase segment, in addition to overall satisfaction by delegates. Below is a graph showing delegate's perception of information received.



In addition 89% of participants scored organisation of event 8-9 while 90% were satisfied with the event. Some participant responses were:

What was good?

“Good range of information. However, more time was needed to explore to much information”.

What could be improved?

“Time is too short, should be a whole day workshop to maximise the output.”

Other Comments

“The commissioning stand needs further explanation & transparency. Please do a seminar on this.”

10. Conclusions and Recommendations

We are in a time of change with insecurity across the public, private and charitable sector becoming the norm. The ties and bonds with NHS Managers and others have been cut with the radical reshaping of health structures and severe cuts in funding. New opportunities are emerging for changed relationships with new players coming to the table and new local, regional and national structures. Large/small, national/local VCS and local activists are all trying to find their way in this changing landscape. They have a great deal to offer and should be part of the debate and integral to future developments. We hope this event and its report has opened up a new dialogue within this changing world revealing the strengths of Civil Society to evolve alongside our statutory partners and to revolutionise the way we define and deliver health and care.

The findings from this event recommend the following action:

For the Shadow Health and Wellbeing Board

- Take the opportunity to put a “pause” on development of the Shadow HWBB to reflect and ensure appropriate representation meets the needs of Croydon people;
- Ensure the HWBB is visible to the public, encourages input from grassroots, accounts for equalities and has regular and planned involvement of civil society;
- Create regular (at least twice a year) open space public events;
- Develop a robust communications and engagement strategy that has a range of mediums such as newsletters, online tools, social media (www.talk2croydon) as well as face-to-face opportunities;
- Use a wider forum to elect civil society representatives whilst ensuring they have deputies and relevant support.

For GP Commissioners

- Develop methods to engage civil society in commissioning and scale up capacity to sustain participation;
- Use existing expertise and structures in civil society to build relationships and to retain expertise;
- Develop regular and planned communication routes to civil society groups to engage people in decisions and to publicise opportunities for delivery of services.

For Joint Strategic Needs Assessment Board/Steering Group

- Use a range of methodologies to reach and involve people including JSNA road-shows;
- Encourage continuous involvement across communities by raising the profile of the JSNA and working more directly with communities of interest and expertise.

For Civil Society Organisations

- Infrastructure bodies like CVA, BME Forum and Asian Resource Centre to play a role in bridging gaps, providing information and advocacy for civil society organisations and networks;
- Improve knowledge of changes to policy and practice and take opportunities to influence local and national decisions;
- Use our expertise and local knowledge to strengthen the local structures and delivery by adding to the JSNA and local strategies.

For Everyone

- Consider the ‘ethical’ issues surrounding health and care and find ways to respect and support spiritual as well as physical wellbeing.
- Open more channels for dialogue across sectors
- Showcase good practice together

Appendices

Attendance at the Health and Wellbeing Event		
Number	Name	Organisation
1	Winston Haynes	National Office of Statistics
2	Brain Wood	Terrence Higgins Trust
3	Dudley Edwards	Imagine Croydon
4	June Haynes	LBC
5	Tim Oldham	Hear Us
6	Jane White	Hear Us
7	Nikki Coker	Croydon Information Centre
8	Janet Grant	Croydon LINK
9	Margaret Surrey	Woodside Bereavement Service
10	Urmila Patel	Croydon Health Champions
11	Chloe Gay	Mind in Croydon
12	W. Mollesrog	
13	Jacqui Dyie	Mind in Croydon
14	Keith Kemp	Mind in Croydon
15	Guy Pile Gray	Croydon LINK
16	Gertrude Ankrah	
17	Keith Stanley	Croydon Hearing Resource Centre
18	David Rose	Croydon Hearing Resource Centre
19	Dorothy Johnson	Women's Ministry
20	Jean Vassell	
21	Sabrina Amofa	Women's Ministry
22	Roger Oliver	Croydon Mental Health Forum
23	David Morris	LBC
24	Audrey Morley	OPeN
25	Peter Morley	OPeN
26	Norman Till	CNCA
27	Nia Reynolds	Women's Health Network
28	Cllr. Maggie Mansell	London Borough of Croydon
29	H. Spong	
30	Joy Roye	Croydon Families Network
31	Quinet Akanoh	Terrence Higgins Trust
32	Deloris Read	Faiths Together in Croydon
33	Laetitia Cruz	TB Alert
34	Bridget Twohig	
35	J. Clements	Animal of Your Heart
36	Terry Drummond	Faiths Together in Croydon
36	Farfon Bonza Rukongos	Public
37	Mahbub Sadiq Bhatti	Faiths Together in Croydon
38	Jeannette Cole	
39	Asataq Arain	Faiths Together in Croydon
40	M Hayat	

41	Charlotte Harrison	Terrence Higgins Trust
42	N Davis	
43	Julie Salmon	Age UK Croydon
44	Michael Sutton	
45	Meler Tonyer	
46	Ruth Laws	Carers Information Service
47	Jim Mansell	OPeN
48	A. Koonosman	CNCA
49	Dayo Adenowo	Health Champion, CVSB
50	Peter Phillips	Mind in Croydon
51	Stephen Rowe	
52	Dipti Gandhi	Croydon Healthcare Consortium
53	Farfon Bonza Rukongos	Public
54	Cllr Jane Avis	LBC
55	Peter Brambleby	NHS Croydon
56	Abbi Greene	Mind in Croydon
57	Carmen Gray	Hear Us
58	Andy King	
59	Sabrina Simpson	
60	Mubin Choudhury	Young Carers Project
61	Kail Gunaratnam	OPeN
62	Francoise Gayle	
63	Seren Razak	Croydon LINK
64	Steve Morton	Croydon Council
65	Jill Eveleigh	Parish Nurse, Croydon LINK
66	Mina Patel	Croydon PCT
67	Jess Sumner	Croydon CAB
68	Trevor Oliver	
69	Ashley Henry	
70	Neva Sequiera	
71	Jo Robinson	Terrence Higgins Trust
72	L. Castellinio	
73	D. Elder	Age UK Croydon
74	Karen Chillman	CVA
75	Jon Ballama	Mytime Active
76	Martin Camden	Croydon mental health forum
77	Karen Stott	Off the Record
78	Barry Goodwin	Faiths Together in Croydon
79	Geraldine O'Shea	People First, Health Champion
80	Doris Anmenontyoh	
81	Benny Miller	Macmillan Cancer Centre/ CUH
82	Bob Combes	Cruise in Croydon
83	Cynthia Brooks	Topcare Network
84	Pauline Dawkins	CVA
85	Dr Jagdish Sharma	Faiths Together in Croydon
86	Joy Roye	DaySprings Ministry

87	Dr. A Gupta	South London and Maudsley NHS FT
88	Ghomia Yard	OPeN
89	Millie Reid	Mental Health Form, Health Champion
90	Verel Benjamin	Accessing Community Knowledge for Health and Wellbeing
91	Funmi Awopetu	Terrence Higgins Trust
92	Pat Knight	Croydon LINK
93	Jack Knight	Public
94	Anna D' Agustino	Croydon BME Forum
95	June Mayess	OPeN
96	Allie Cairnie	Depression Alliance
97	Stasha Jan	Croydon BME Forum
98	Jenny Bernnett	
99	Cllr Margaret Mead	LBC
100	Agnelo Fernandes	Croydon Healthcare Consortium
101	Jane Nicholl	Victim Support
102	J. Thomas	
103	Christian Wilcox	Croydon Mental Health Forum
104	M. Deelhof's	Croydon Mental Health Forum Planning Group
105	Steve Phaure	CVA
106	Jo Gough	CVA
107	Folake Segun	CVA
108	Ikenna Obianwa	CVA
109	Jennine Bailey	CVA
110	Sara Milocco	CVA
111	Sarah Taylor	CVA
112	Sudipta Chakraborty	CVA
113	Ruth Guaniao	CVA
114	Hilary Fife	Chaplaincy, Croydon University Hospital

Agenda

- 1.30 Registration, Lunch & Networking
- 2.00 Chairs Welcome & Opening Address: Steve Phaure
- 2.05 The New Health & Care Policy Landscape: A Civil Society Response: Jess Sumner, Croydon Citizen Advice Bureau and Karen Stott, Off The Record
- 2.35 Delivering a National Vision for Public Health Locally: Peter Brambleby, Director Public Health Croydon
- 2.50 Open discussion
- 3.00 Market Place: Showcasing the Voluntary & Community Sector
- 3.30 Croydon People at the Heart of Health Innovation: Croydon Health Champions
- 3.35 Faith Matters in Health and Wellbeing: Hilary Fife, Chaplaincy Croydon University Hospital and Jill Eveleigh, Parish Nurse.
- 3.45 Health & Wellbeing in Partnership: Are we Losing Community Voice? Steve Morton, Head of Health & Wellbeing, Croydon Council
- 4.00 Open discussion
- 4.10 Workshops & Discussion Groups:
 - 1. Faith Matters
 - 2. Playing a Part in the Health & Wellbeing Board
 - 3. Getting Ready for Commissioning for Better Health
 - 4. Accessing Community Knowledge for Health & Wellbeing
- 4.40 Commissioning For Better Health: Angelo Fernandes, Croydon Healthcare Consortia
- 4.50 Croydon Council Needs a Strong Civil Society: Cllr Margaret Mead, Cabinet Lead for Health and Adult Social Care
- 5.00 END

